

Ferry Advisory Committee (FAC) - Record of Meeting

Date:	May 11, 2017
Committee Name:	Salt Spring Island
Routes:	4, 6, 9, 9a

Attendees:

<p>For the FAC:</p> <p><i>Chair(s):</i> Harold Swierenga</p> <p><i>Members</i></p> <ul style="list-style-type: none"> • Peter Grant, Dave Toynbee, Howard Holzapfel • John Wakefield, Chris Gadsby, Wayne McIntyre • Peter Grove, Matt Steffich 	<p>For BCF:</p> <ul style="list-style-type: none"> • Mark Collins • Peter Simpson • David Hendry • Monique Turgeon • Lewis MacKay • Darin Guenette
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Points of Information/Agreement:

<ol style="list-style-type: none"> 1. Emily Hepburn – suggestion is to include some sort of visual display/art project that includes the early history of Fulford Village and of historical ferry operations. 2. Curt Firestone – info provided on Tour des Iles (June 23-25), a festival/water taxi event amongst the S.Gulf Islands. 3. BC Ferries is progressing on establishing a Fulford terminal development plan in the near future, and this will include community engagement phase. Plan for completion of construction is approximately 2020. The redeveloped terminal will include a compound to accommodate up to 145 AEQ. 4. Feedback from community members to the FAC has been received, complaining about the lack of sufficient washroom and shelter facilities at Vesuvius. BC Ferries has a development plan that would see a building constructed on the trestle by 2021 (Crofton upgrade is planned for 2022). 5. Some concerns have been raised with the idea of replacing the Howe Sound Queen with the Quinitsa, because of lower capacity. BC Ferries’ modelling indicates that Quinitsa (with additional sailings in the schedule) serving Route 6 will work well. BC Ferries continues to analyse aspects of this redeployment and will aim to put Quinitsa on Rte 6 for trial periods when able. 6. In general, the Route 4 9 pm departure will be extended up to 20 minutes if it is known that the Route 1 vessel is running late. This will minimize the chance of a Thru Fare customer not making it to SSI that same evening. 7. Lack of signage at Crofton directing when the holding area is full can cause conflict between customers and lane-jumping. BC Ferries will be hiring traffic control services during busier periods in the peak season this summer. It was also agreed that ‘lane jumping’ happens rarely, and the only way to prevent it is through a terminal redesign

- (Crofton Development Plan slated for 2019).
8. Salish Eagle to enter service June 21 on Route 9a and the Raven will enter service in the fall.
 9. BCF will be complying with the Transport Canada regulations regarding ensuring passengers do not remain in vehicles on closed-vehicle decks (lower deck on all major vessels and the Salish Class). BC Ferries will be responsible for informing customers of the regulations. Implementation target will be Fall 2017. Communications for customers will follow in the upcoming months.
 10. Some community concerns are expressed around the level of Experience Card top-up levels, and FAC suggests a residents' discount program be considered. BC Ferries has analysed options for making the E-Card more accessible, but no solutions have been found. If communities would like to see a program offering discounts for low-income customers, this may be best addressed as a social policy issue with the Province.
 11. Vessel ops update: Route 6 schedule has been tweaked slightly; Route 9 schedule changes June 21, when the Salish Eagle begins service; Queen of Nanaimo retiring in the fall, and BCF is planning some type of on board event.
 12. Terminal ops update: new traffic calming measures are now being put in place leading up to Swartz Bay.
 13. BC Ferries has developed a process to allow FACs to submit requests for any notable service changes to BC Ferries, whereby BC Ferries will receive, analyse and reply to the request within 90 days. A part of this request is a form called the Significant Service Request (SSR) form.
 14. BCF in contract negotiations with a shipyard to design/build the Minor 44 Class vessels; will replace all of our smallest class ships in the future.
 15. Shuttle Class intro: replacement project for the Bowen Class vessels; is a 100 AEQ design. BCF would like to be in contract for these new vessels by the end of 2017 if possible. Look for future communications and engagement plans.
 16. Skeena Queen MLU scope: new bridge, refurbish lounges, more enclosure of areas between lounges, washroom upgrades, adding pet area and changes to internal spaces; will last approximately 6 months in 2018/19.

Action Items¹:

Item	Who	By When
1. BC Ferries to engage with Fulford group interested in seeing art/historical aspect of the terminal development.	Monique/David	As required
2. Post copies of TDI posters on BC Ferries vessels and terminals where space allows.	Lewis/Monique	
3. Research option for short-term shelter improvements at Vesuvius.	Monique	May/June
4. Consider options for when would be good trial periods for the Quinitza on Route 6.	BCF	Ongoing
5. Consider setting specific policy for how long the Route 4	Lewis/Monique	Fall

¹ Significant Service Request (SSR) requiring detailed analysis and formal decisions from BCF should be submitted using the SSR process. Submission of a SSR should be noted as an Action Item.

vessel will hold for Route 1 transfers at 9 pm.		
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